

How to Find a Uniview Device's Model/SN/Current System Date/Passwordretrieving QR Code?



How to Find a Uniview Device's Model/SN/Current System Date/Password-retrieving QR Code?

Description

Note: This method is applicable to most scenarios. If the method cannot solve your problem, it is recommended to consult our Tech Support Team. https://global.uniview.com/Support/Service_Hotline/

Operating Steps

How to find the device model and SN?

Check on the white label of the device.



Check from EZTools

EZTools 3.0 Guide (Device Management>Search)

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Title:	How to Find a Uniview Device's Model/SN/Current System Date/Password-retrieving QR	Version:	V1.1
	Code?		
Product:	IPC	Date	9/26/2023

EZTools2.0 Guide (Device Cfg.>Search Setup)

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	IPC868ER-VF18-B 172.1.90.102	✓ Version MAC ✓ Se	rial No. Subnet Mask	lot logged in	₽ IP	2 4	> e 🍐	
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EZTools 1.0 Guide (Device Management>Settings>List Items)

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Device Management Disk Calculator			
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How to find the current system date of the device?

Camera:

Check the date showing on the **Forgot Password** page when you log in the camera.

unv	IPC868ER-VF18-B
Username	admin
Password	Forgot Password?
	Live View
	Login Reset

Check the **Time settings** on **ONVIF Device Manager** (also known as ODM).



NVR:

The current system date is shown on the toolbar on the bottom right of the live view page on GUI (Hover the mouse cursor on the system time of the bottom right corner, the system date will pop up automatically).

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How to find the password-retrieving QR code?

Check from the Forgot Password page of your device when you log in.

GUI for NVR

	Login
	Retrieve Password
Serial No.	21 \59
Email	30 om
Security Code	
	Please scan the QR code to obtain the security code: EZView: Local Config > Forget Device Password For admin only. OK Back
	Unlock Pattern

Web UI for Camera and NVR

Retrieve Passwo	Image: Second to Second t	×
Security Code	Cancel Nevt	