



How to Find a Uniview Device's Model/SN/Current System Date/Password- retrieving QR Code?

Title:	How to Find a Uniview Device's Model/SN/Current System Date/Password-retrieving QR Code?	Version:	V1.1
Product:	IPC	Date	9/26/2023

How to Find a Uniview Device's Model/SN/Current System Date/Password-retrieving QR Code?

Description

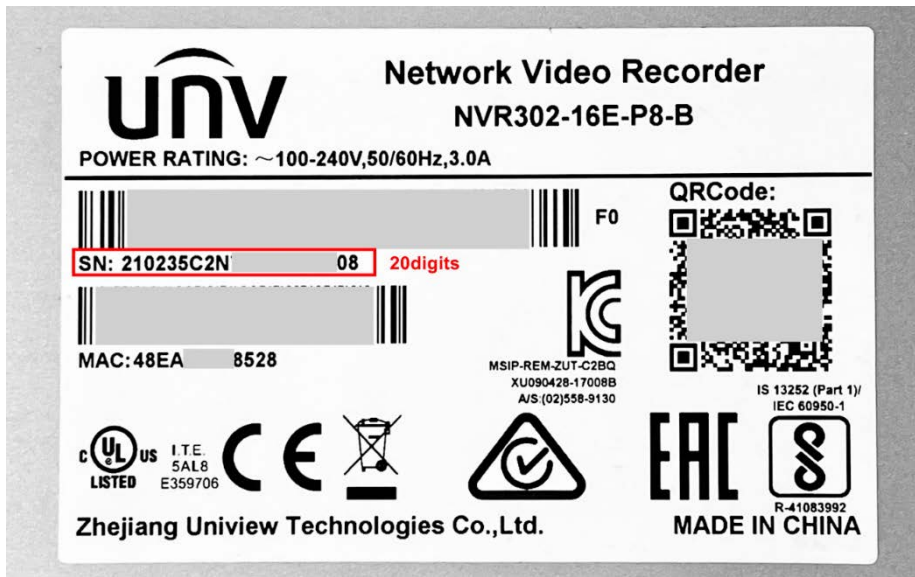
Note: This method is applicable to most scenarios. If the method cannot solve your problem, it is recommended to consult our Tech Support Team.

https://global.uniview.com/Support/Service_Hotline/

Operating Steps

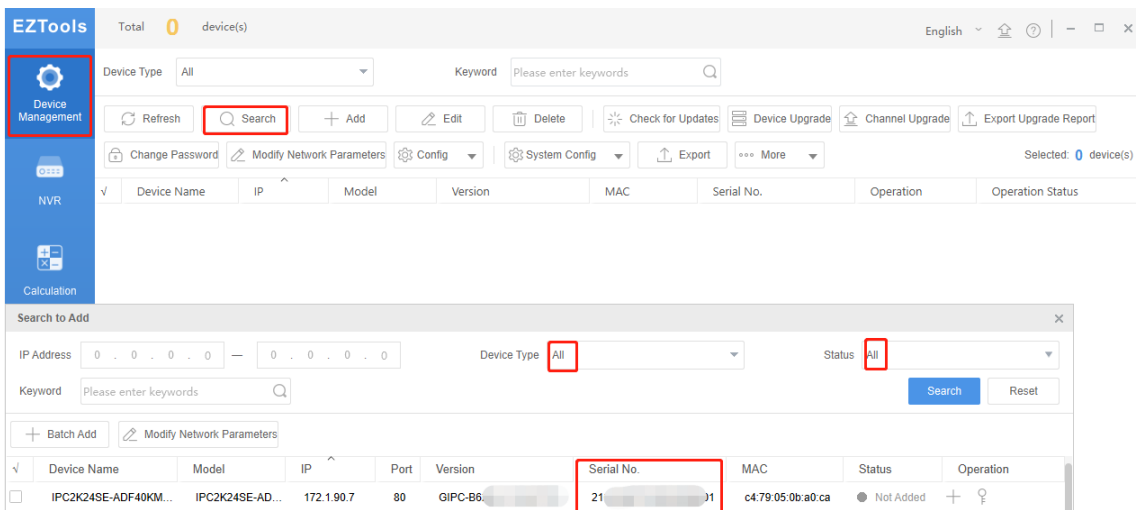
How to find the device model and SN?

Check on the white label of the device.



Check from EZTools

EZTools 3.0 Guide (Device Management>Search)



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EZTools2.0 Guide (Device Cfg.>Search Setup)

The screenshot shows the EZTools2.0 interface with the 'Search Setup' dialog box open. The dialog box has two tabs: 'Automatic Search' (selected) and 'Specified Search'. Under 'Automatic Search', there are 'From' and 'To' IP address fields, both containing '192.168.0.1' and '192.168.0.255' respectively. Below these fields is a 'List Items' section with several checkboxes: 'Version' (checked), 'MAC' (unchecked), 'Serial No.' (checked), and 'Subnet Mask' (unchecked). There are also checkboxes for 'Gateway' and 'Device Status'. The 'Serial No.' checkbox is highlighted with a red box and a red arrow pointing to it.

The screenshot shows the main EZTools2.0 interface after the search. The 'Serial No.' column in the device list is highlighted with a red box and a red arrow pointing to it. The device list shows a single device with IP 172.1.90.4 and Serial No. 21...

EZTools 1.0 Guide (Device Management>Settings>List Items)

The screenshot shows the EZTools 1.0 main interface. The 'Settings' icon (a gear) in the top right corner is highlighted with a red box and a red arrow pointing to it.

The screenshot shows the 'Setting' dialog box in EZTools 1.0. The 'List Items' section has several checkboxes: 'Version' (checked), 'MAC' (checked), 'Serial No.' (unchecked), 'Subnet Mask' (unchecked), 'Gateway' (unchecked), and 'Status' (checked). The 'Serial No.' checkbox is highlighted with a red box and a red arrow pointing to it.

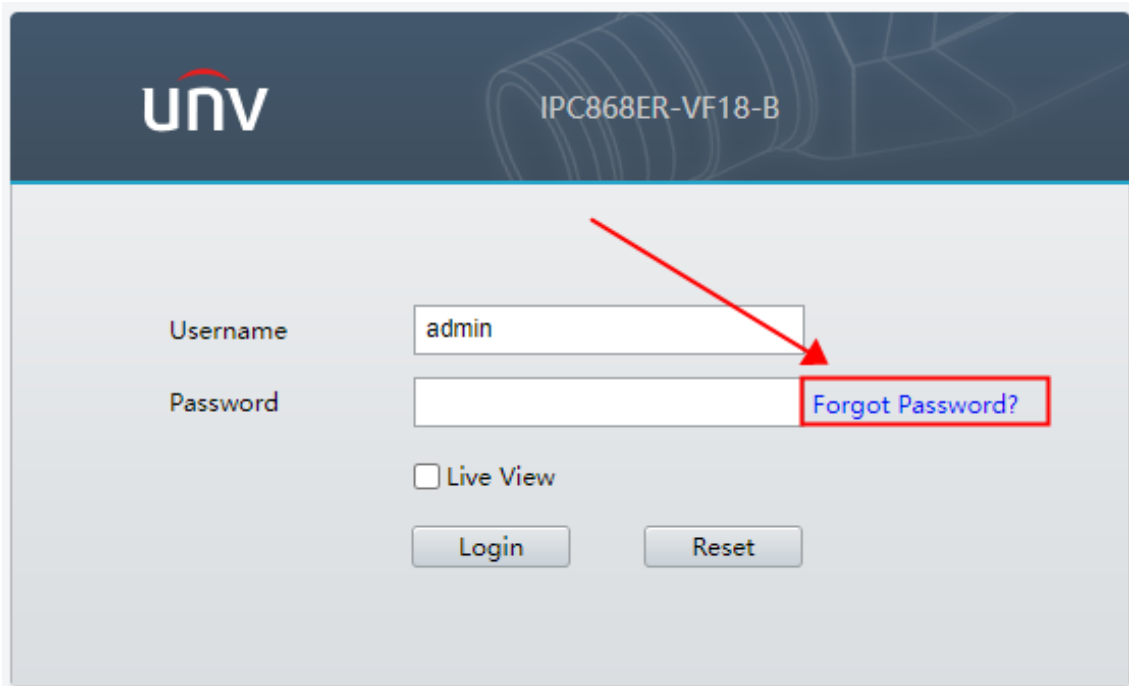
The screenshot shows the main EZTools 1.0 interface after the settings change. The 'Serial No.' column in the device list is highlighted with a red box and a red arrow pointing to it. The device list shows a single device with IP 172.1.90.4 and Serial No. 21...

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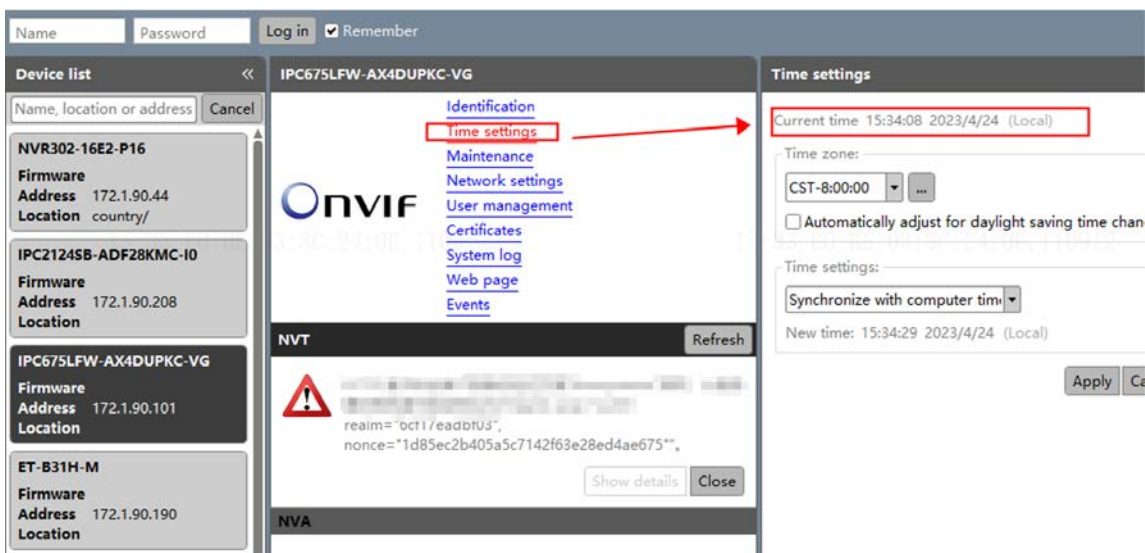
How to find the current system date of the device?

Camera:

Check the date showing on the **Forgot Password** page when you log in the camera.



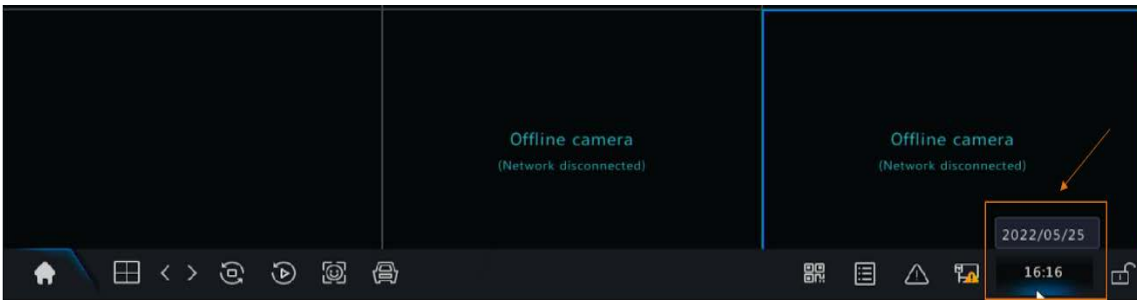
Check the **Time settings** on **ONVIF Device Manager** (also known as ODM).



NVR:

The current system date is shown on the toolbar on the bottom right of the live view page on GUI (Hover the mouse cursor on the system time of the bottom right corner, the system date will pop up automatically).

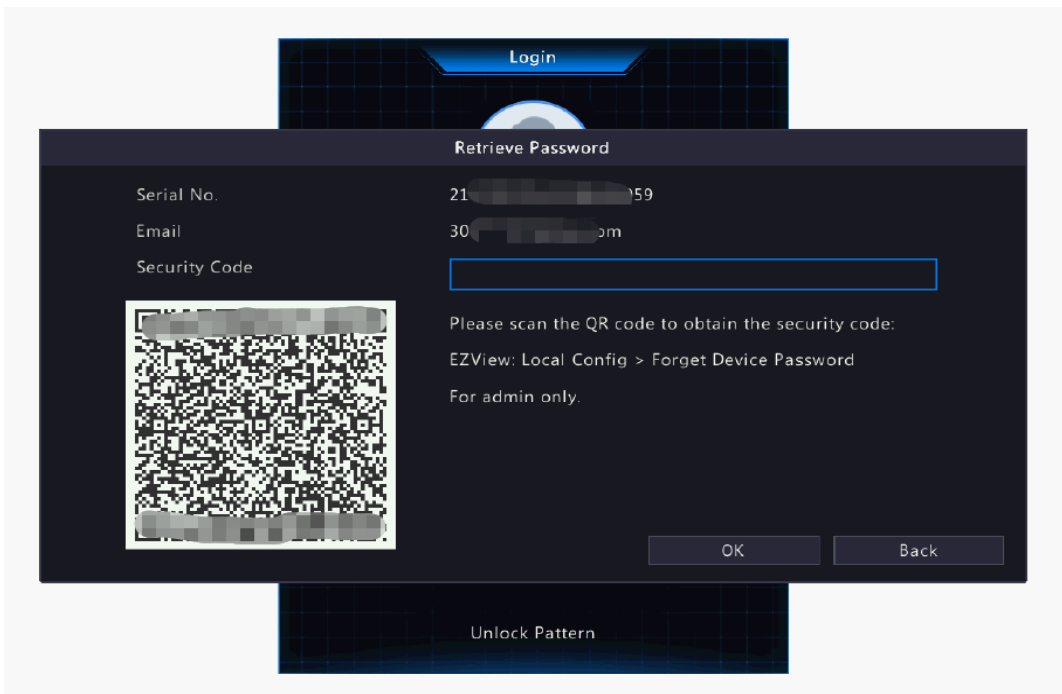
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How to find the password-retrieving QR code?

Check from the **Forgot Password** page of your device when you log in.

GUI for NVR



Web UI for Camera and NVR

